

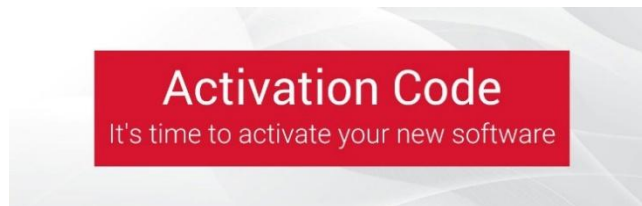
Offline License Activation

Offline license activation is needed when the internet is not available on the computer in which the Datacolor software is being installed. This procedure is not needed if the computer has internet access.

System 1: The computer that has internet access and can access the Welcome email from Datacolor.

System 2: The computer that will have the Datacolor software installed, but no access to the internet.

1. On **System 1**, obtain your Activation Code from the Welcome email and the web link to download the Datacolor software purchased. In most cases, a minimum of two downloads are needed; the Sybase installation and the Datacolor product. The downloaded .iso files will need to be saved to a location that can be accessed on **System 2**, the Datacolor software computer (via USB flash drive, a network location, or an approved location by company policy).



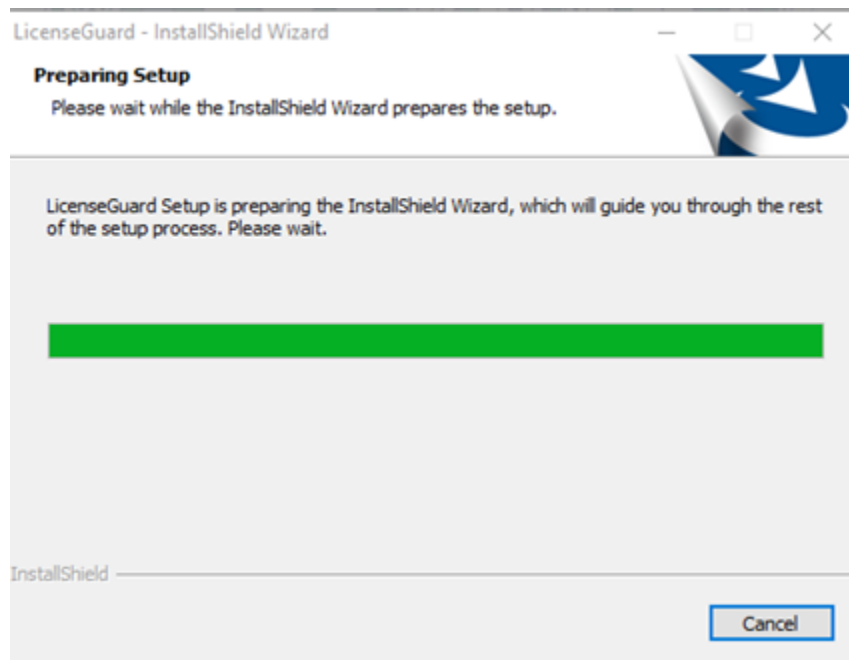
Product Name	Part Number	Activation Code
Datacolor Tools	1010-0636	1000077;8K522Q58- 1000078;6P522Q68

2. On **System 2**: Begin installation of the Datacolor software, starting with the Sybase installation first. After the Sybase installation, mount the installation file for the Datacolor software in your welcome email.

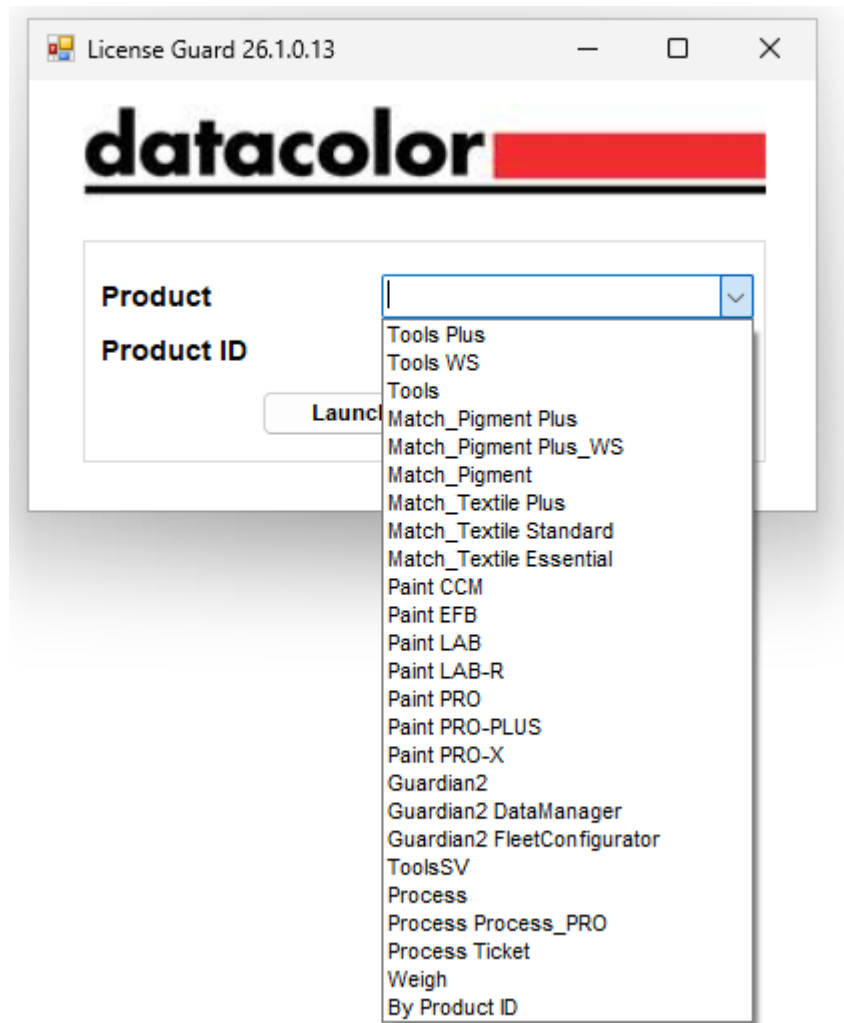
Example Installation menu for Datacolor Match Pigment software



3. Click on 'Install Datacolor License Guard'

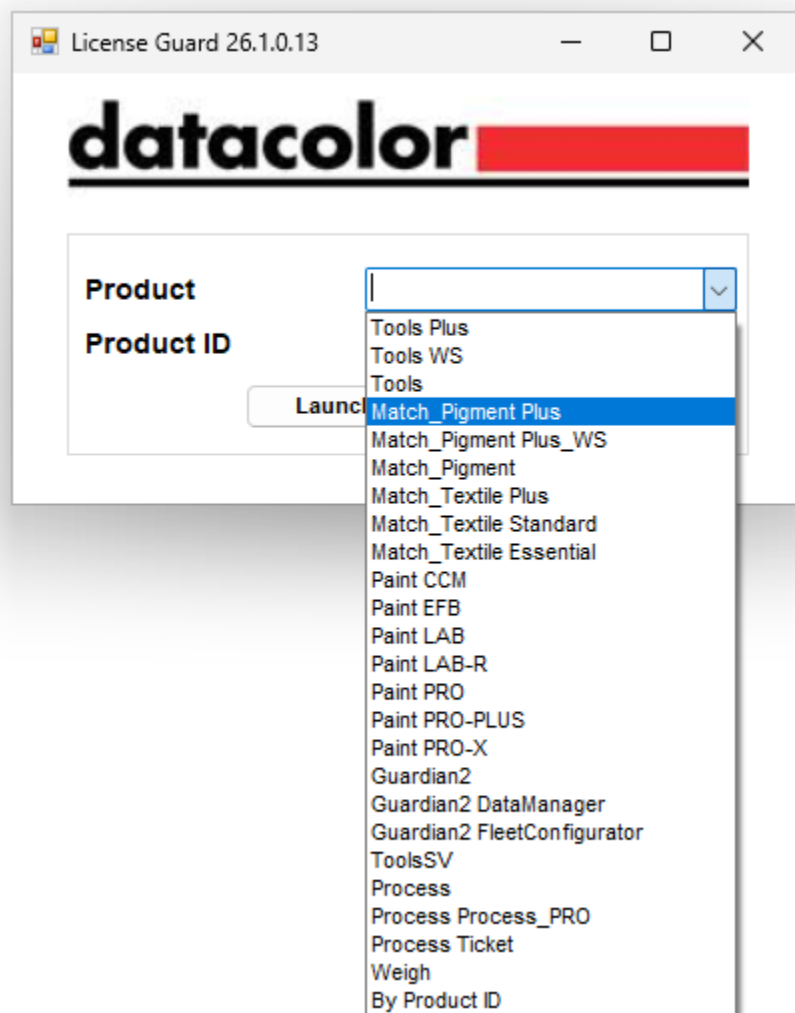


4. After Installation is complete, In Windows Explorer, go to “C:\Program Files (x86)\Datacolor\Common Files\DCLicenseGuard” folder and Run **DCLG.exe** program or click on the License Guard icon on your desktop

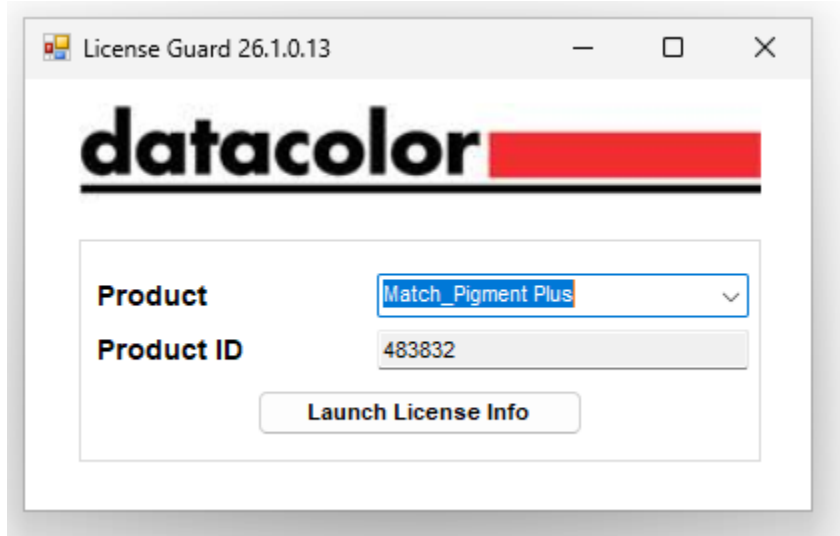


5. Select product from the drop-down list and Click **Launch License Guard** button

Note: Select the product you want to use to activate the license. For example, you can choose "Match Pigment Plus."



6. Choose a license to activate and click the “Launch License Info” button and the License Info window is displayed:



7. Select **Offline Method** radio icon, the form below will be displayed.

License Info

datacolor

Name	Status
Product	Match Pigment Plus
⚠ No License Found	

Actions

I want to...

- ☒ Activate a license.
- ☐ Refresh my license.
- ☐ Deactivate this workstation.

Using...

- ☐ Online Method
- ☒ Offline Method

License Details:

License ID: ⚠

Password: ⚠

Installation ID:

Installation Name: (Optional)

Cancel Back Next

8. Enter the Activation Code provided in your welcome email.
The code is made up of two components: the License ID and the Activation Password.

Product Name	Part Number	Activation Code
Datcolor Tools	1010-0636	1000077;8K522Q58

The screenshot shows the 'License Info' window with the Datacolor logo. A table lists the product as 'Match Pigment Plus' with a warning 'No License Found'. Under the 'Actions' section, 'Activate a license' is selected. The 'Using...' section has 'Offline Method' selected. The 'Activation Code' field contains '1000077;8K522Q58', which is highlighted with a red box. Two red arrows point from this box to the 'License ID' and 'Password' fields in the 'License Details' section, both of which have warning icons. The 'License Details' section also includes fields for 'Installation ID' and 'Installation Name' (Optional). At the bottom are 'Cancel', 'Back', and 'Next' buttons.

Name	Status
Product	Match Pigment Plus
! No License Found	

Actions

I want to...

- ☒ Activate a license.
- ☐ Refresh my license.
- ☐ Deactivate this workstation.

Using...

- ☐ Online Method
- ☒ Offline Method

Activation Code

1000077;8K522Q58

License Details:

License ID: !

Password: !

Installation ID:

Installation Name: (Optional)

Cancel Back Next

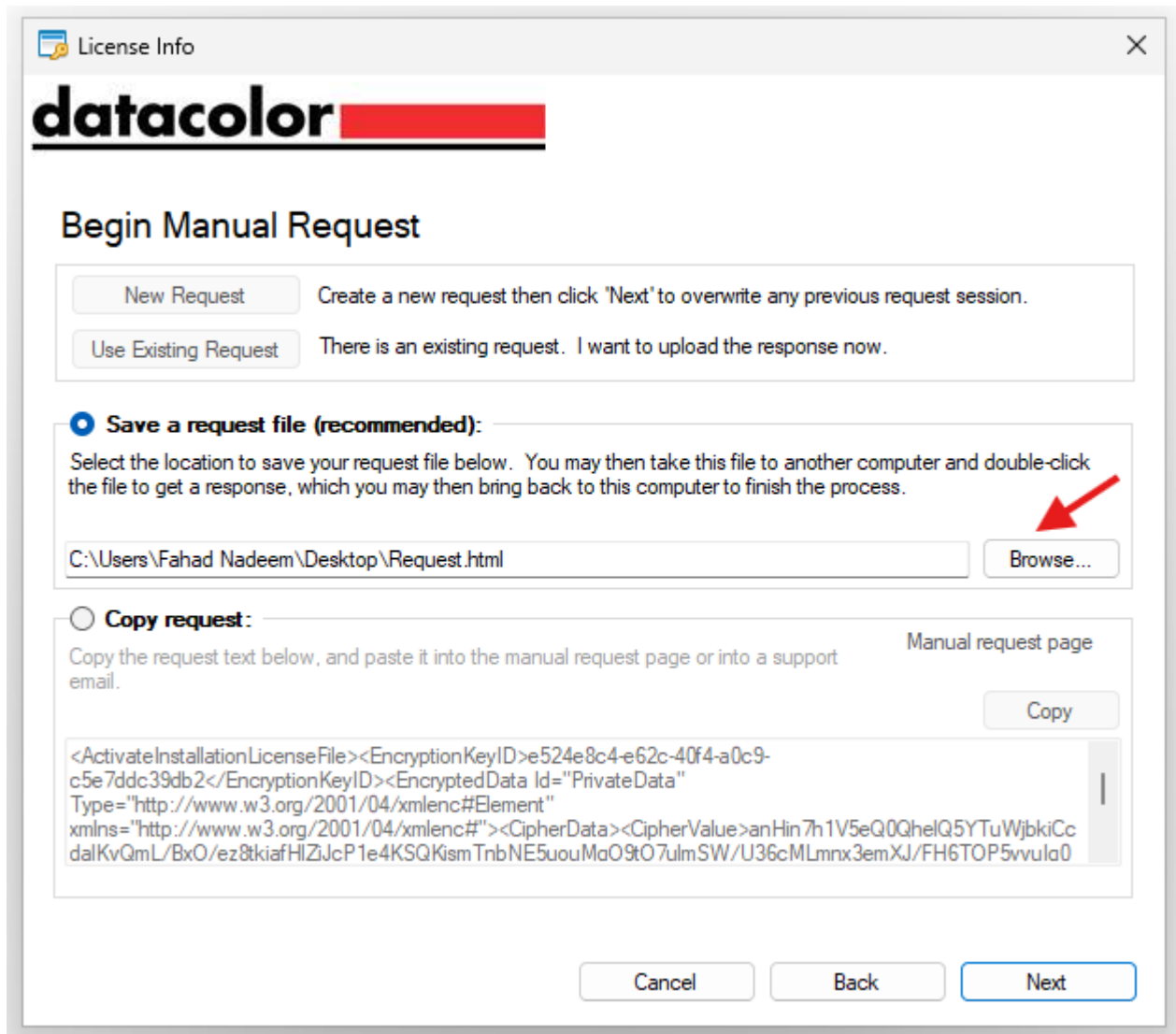
9. Once you have entered your License ID and password, select Next. When the next screen appears, choose "New Request".

The screenshot shows a software window titled "License Info" with a close button in the top right corner. Below the title bar is the "datacolor" logo. The main heading is "Begin Manual Request". There are two selectable options, each with a button and a description:

- New Request**: Create a new request then click 'Next' to overwrite any previous request session.
- Use Existing Request**: There is an existing request. I want to upload the response now.

At the bottom of the window, there are three buttons: "Cancel", "Back", and "Next".

10. Now you can **save the request file (recommended)** the default location for creating the activation file is shown. You can use this location or change the location to a USB flash drive or another file location using the **Browse** button, to copy the activation file to the specified location.



License Info

datacolor

Begin Manual Request

Create a new request then click 'Next' to overwrite any previous request session.

There is an existing request. I want to upload the response now.

☒ **Save a request file (recommended):**

Select the location to save your request file below. You may then take this file to another computer and double-click the file to get a response, which you may then bring back to this computer to finish the process.

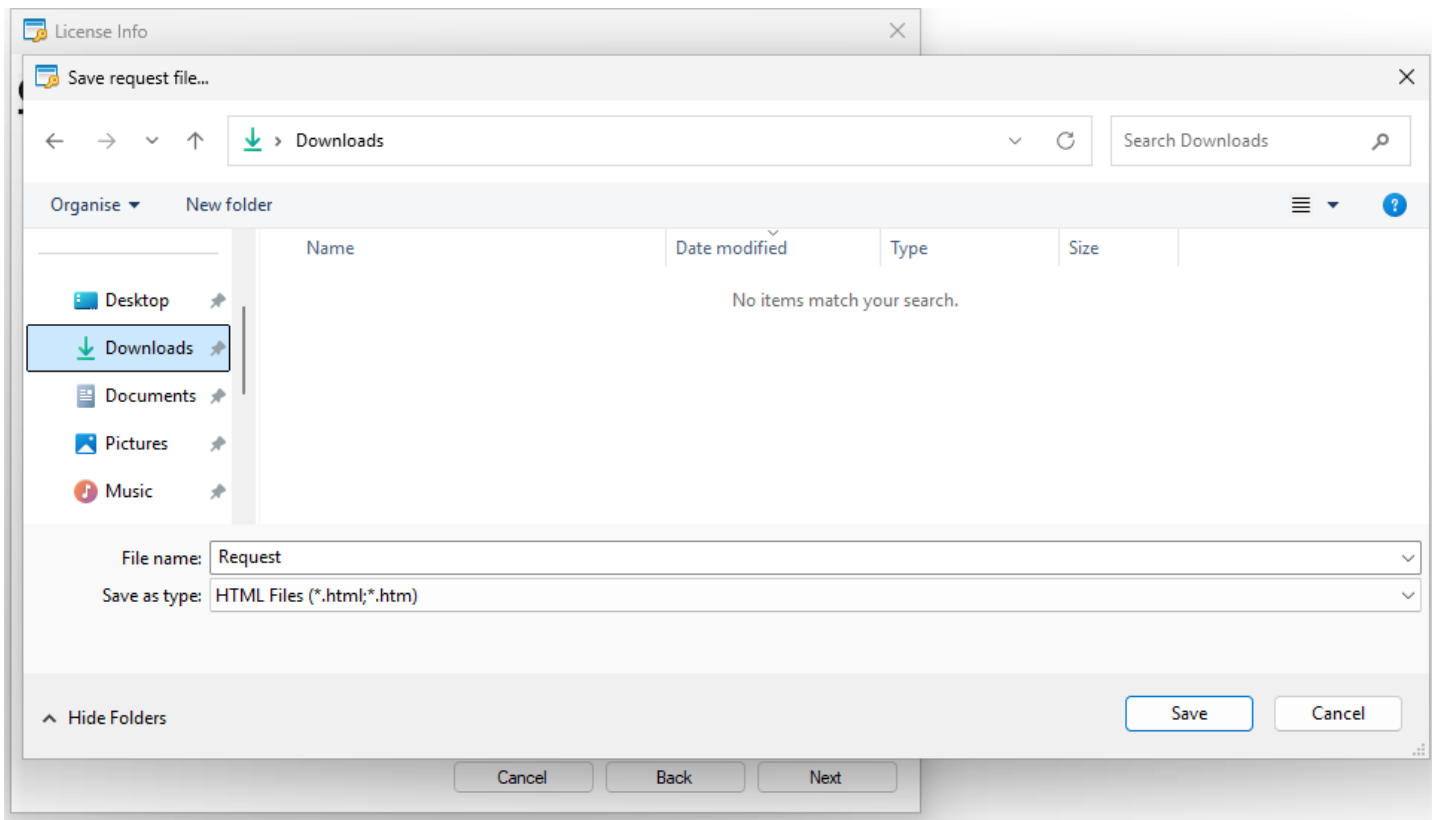
C:\Users\Fahad Nadeem\Desktop\Request.html

☐ **Copy request:**

Copy the request text below, and paste it into the manual request page or into a support email. Manual request page

```
<ActivateInstallationLicenseFile><EncryptionKeyID>e524e8c4-e62c-40f4-a0c9-c5e7ddc39db2</EncryptionKeyID><EncryptedData Id="PrivateData" Type="http://www.w3.org/2001/04/xmlenc#Element" xmlns="http://www.w3.org/2001/04/xmlenc#"><CipherData><CipherValue>anHin7h1V5eQ0QhelQ5YTUWjbkiCc dalKvQmL/BxO/ez8tkiafHIZjCp1e4KSQKismTnbNE5uouMoO9tO7ulmSW/U36cMLmnx3emXJ/FH6TOP5vvula0
```

11. Click the **Request Activation** button and click **Save** to confirm the file copy and location.



The file is saved to the specified location.

▼ Today

 Request

1/13/2026 1:50 AM

Microsoft Edge H...

4 KB

12. You will see this screen where you have to upload your Response File.

License Info

datacolor

Complete Manual Request

☒ **Open a response file:**

If you saved or received a response file, you may open it to complete the process.

C:\Users\Fahad Nadeem\Downloads\response.xml Browse...

☐ **Paste response:**

If you copied the response from the manual request page or an email, paste it below.

Paste

Resume Later Delete Request Next

NOTE: To close the screen and continue later, select "Resume Later." If you prefer not to activate currently, choose "Delete" to remove the request. Otherwise, proceed with the steps outlined below.

13. Remove the USB flash drive (if used) and go to **System 1** with internet access.


14. On **System 1**, open a web browser, and go to the License Portal in the link below to obtain an activation Response file to save and copy to the **System 2** computer.

15. Log into the End User portal with this link:

[License Portal - Manual Request](#)

LICENSE PORTAL

[License Portal Home](#) » Manual Request

 [Log In](#)


Manual Request


This page may be used for processing manual requests, including activation, deactivation, and license refreshing and status checks. Please use the appropriate method of posting the request to retrieve a response.

Copy and Paste Request

Please copy the request from the application, and either click the Paste button below, or right-click in the text box below and click paste, then click the submit button below.

Please paste the contents of the request here.

 Submit


 Paste

Upload Request File

Please select the file you wish to upload below and click the submit button.

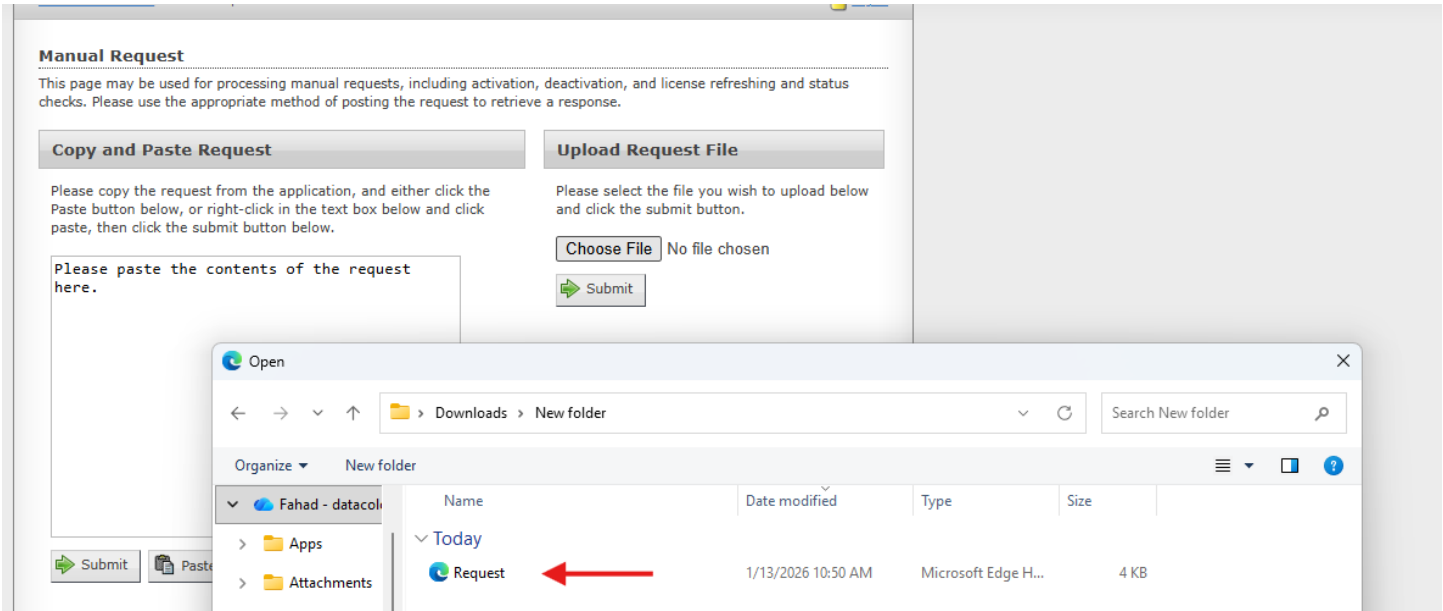
Choose File

No file chosen

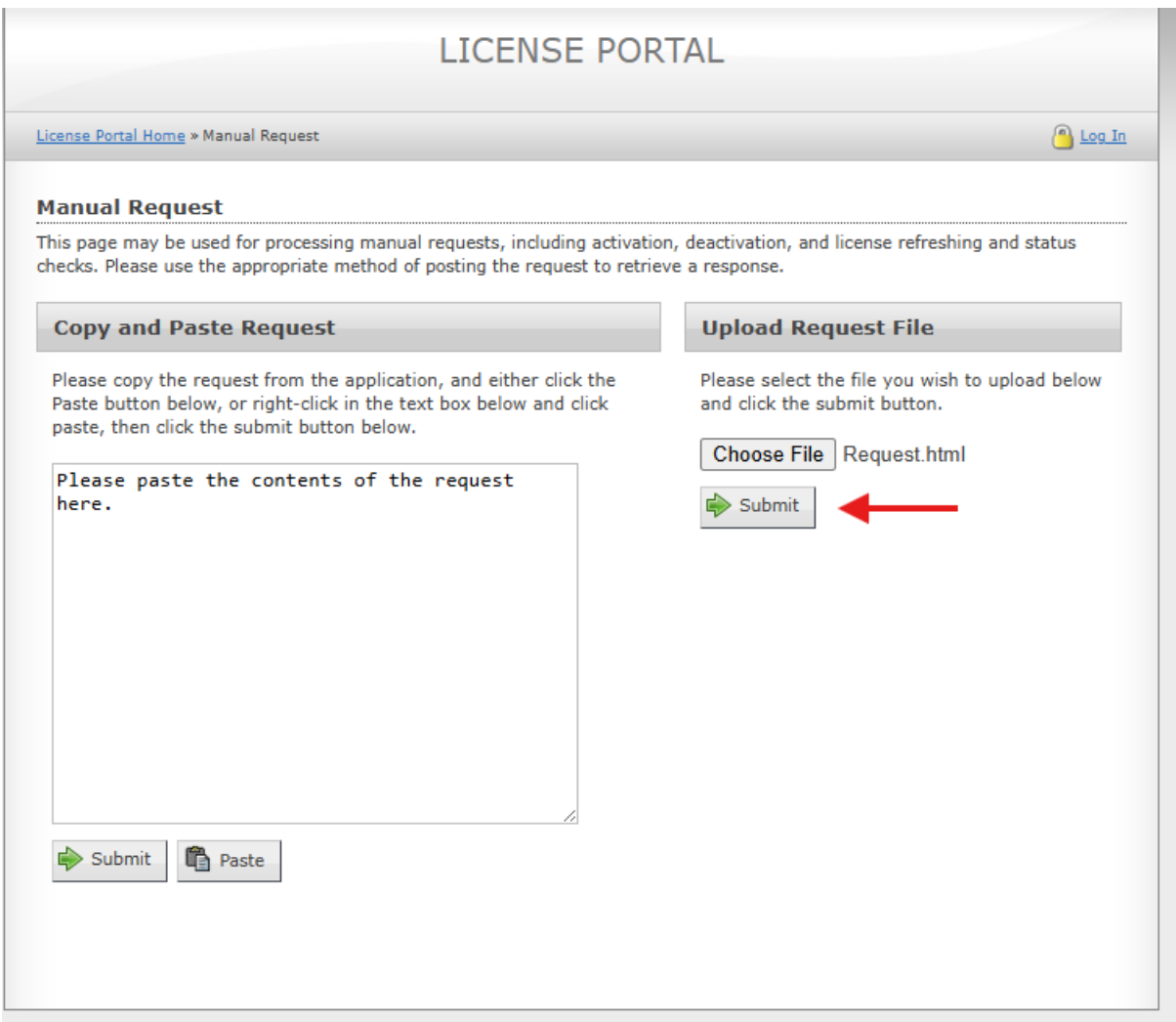
 Submit

16. Click **Choose File** button at the Right:

17. Insert the USB flash drive or browse to the network or other location of the Request file saved from **System 2**, then select the file and click **Open**.



18. Click **Submit** located at the bottom right of this screen




A message shows a 'Offline activation successful'

End User Portal Message

LICENSE PORTAL

[License Portal Home](#) » Manual Request

 [Log In](#)



Manual Request

Response


To copy the response (so that you may paste it into the application from which the request originated), either click the Copy button below, or right-click in the box below and click "Select All." Then right-click in the box again and click "Copy." Alternatively, you may click the "Download" button underneath the box to save the response to a file.


```
<?xml version="1.0" encoding="utf-8"?>
<ActivateInstallationLicenseFile>
  <EncryptedData Id="PrivateData"
Type="http://www.w3.org/2001/04/xmlenc#Element"
xmlns="http://www.w3.org/2001/04/xmlenc#">
  <CipherData>

<CipherValue>tFfVruZS4lE46qEWjrJnkl374R/b7RJf0+JxRgH2Y6fbIzJ7347IPjWsaR+GncZQX8P
6zLj5g40T3kHThr1bsY3dRVt+mWfs2C0tTXbo8sWq9ioboBy0JBatcSXHdXrcYZ48Y0vZo65Un28+EDq
ii+pqIBx0sA8rPRQK8FK6eSpPoeza4jlU81QfB8mVv+Hn24KHwBRQivoi1AfwP+cG/egw4xRSg9wjWAA
```

 Download  Copy

19. Press Download and save the Response File into the USB drive or another location.
20. Navigate to **System 2**. On the response file upload screen, select “**Browse**,” open the USB drive containing your response file, choose the file, and then click **Next** to continue.
- NOTE: If your license guard is closed then open the license guard and enter your license id and activation password and **Use Existing Request** Option to continue.

 License Info ×



Complete Manual Request

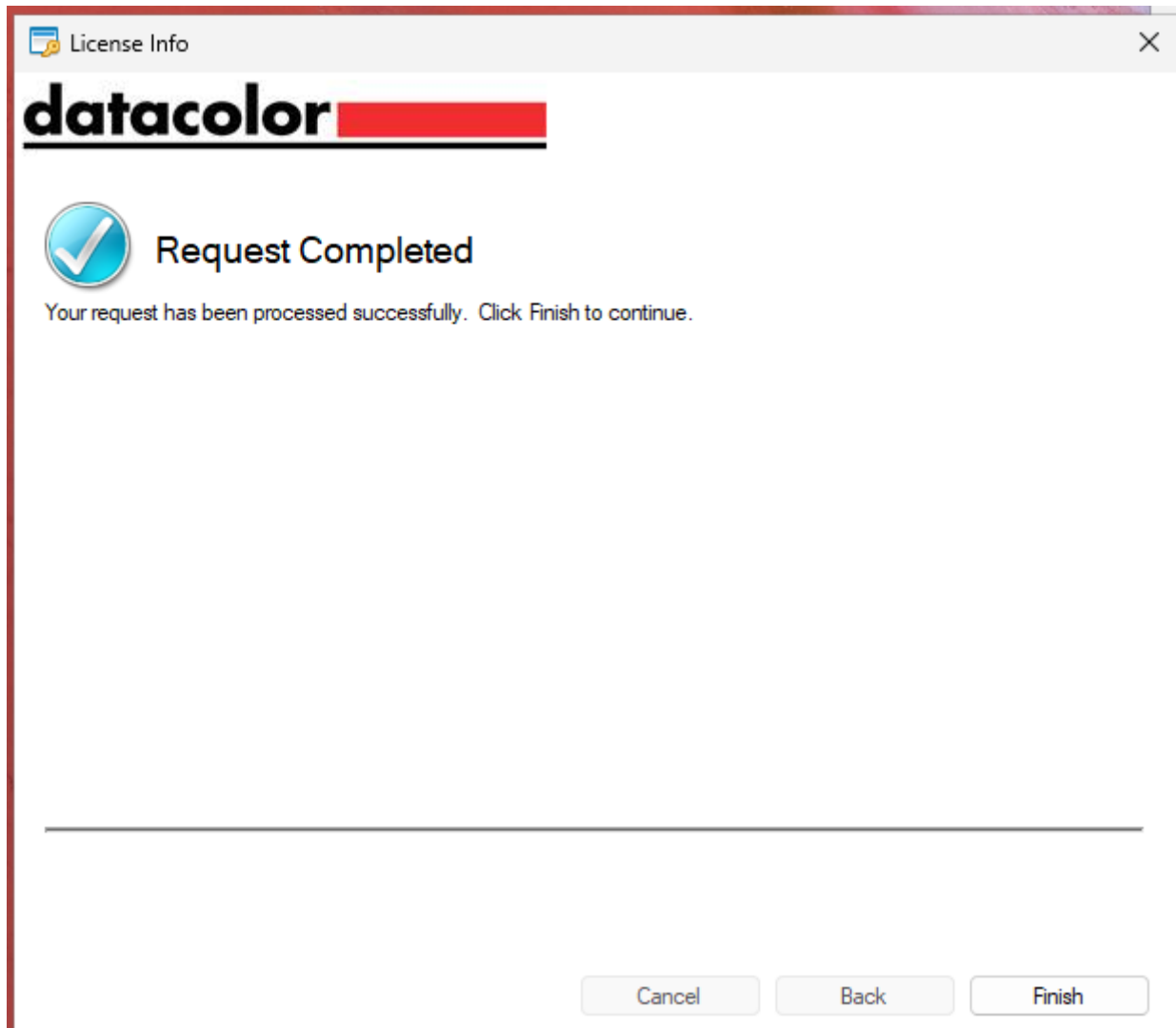
☒ **Open a response file:**

If you saved or received a response file, you may open it to complete the process.

☐ **Paste response:**

If you copied the response from the manual request page or an email, paste it below.

21. Click **Next** button.



A message shows 'Activation successful' Click Finish

To verify your license Status Open License Guard from your Desktop, Choose the Application is showing now as **Active**

License Guard 26.1.0.13

datacolor

Product Match_Pigment Plus

Product ID 483832

Launch License Info

Click **Launch License Info** with your Product Selected from the Drop Down

License Info

datacolor

Name	Status
Product	Match Pigment Plus 1015-0243 Perpetual
Maintenance Date	2027-01-06
License ID	1000076
Maximum Allowed Users	1
No. of Users Licensed to	0

Actions

I want to...

☐ Activate a license.

☐ Refresh my license.

☐ Deactivate this workstation.

Using...

☒ Online Method

☐ Offline Method

License Details:

License ID: 1000076

Password:

Installation ID: K4MCX-8ERFJ-8JY5Z-7YV22-LNWYE-3

Installation Name: (Optional)

Cancel Back Next

Repeat the above process to validate Datacolor Tools using License Guard. Use the License Id and Activation Password Below.

The screenshot shows the 'License Info' window for Datacolor. The window title is 'License Info'. The Datacolor logo is at the top left. Below the logo, there is a table with columns 'Name' and 'Status'. The table contains one row with 'Product' as 'Match Pigment Plus' and 'Status' as 'No License Found'. Below the table, there is a section titled 'Actions'. Under 'I want to...', there are three radio buttons: 'Activate a license.' (selected), 'Refresh my license.', and 'Deactivate this workstation.'. Under 'Using...', there are two radio buttons: 'Online Method' and 'Offline Method' (selected). To the right of the 'Using...' section, there is a red box labeled 'Activation Code' containing the text '1000078 6P522Q68'. Below the 'Activation Code' box, there are two red arrows pointing to the 'License ID:' and 'Password:' fields in the 'License Details' section. The 'License Details' section has four input fields: 'License ID:', 'Password:', 'Installation ID:', and 'Installation Name:'. The 'Installation Name:' field has '(Optional)' next to it. At the bottom of the window, there are three buttons: 'Cancel', 'Back', and 'Next'.

Name	Status
Product	Match Pigment Plus
! No License Found	

Actions

I want to...

☒ Activate a license.

☐ Refresh my license.

☐ Deactivate this workstation.

Using...

☐ Online Method

☒ Offline Method

Activation Code

1000078 6P522Q68

License Details:

License ID:

Password:

Installation ID:

Installation Name: (Optional)

Cancel Back Next

You can now proceed with the installation of your Datacolor software.

22. Close the License Information screen and continue the installation by opening the Installation menu again and select 'Install your Datacolor Product'



23. After Activation you can proceed Close the License Information screen and continue the installation by opening the Installation menu again and select 'Install your Datacolor Match Pigment and Tools.'