

Offline License Activation

Offline license activation is needed when the internet is not available on the computer in which the Datacolor software is being installed. This procedure is not needed if the computer has internet access.

System 1: The computer that has internet access and can access the Welcome email from Datacolor.

System 2: The computer that will have the Datacolor software installed, but no access to the internet.

1. On **System1**, obtain your Activation Code from the Welcome email and the web link to download the Datacolor software purchased. In most cases, a minimum of two downloads are needed; the Sybase installation and the Datacolor product. The downloaded .iso files will need to be saved to a location that can be accessed on **System 2**, the Datacolor software computer (via USB flash drive, a network location, or an approved location by company policy).



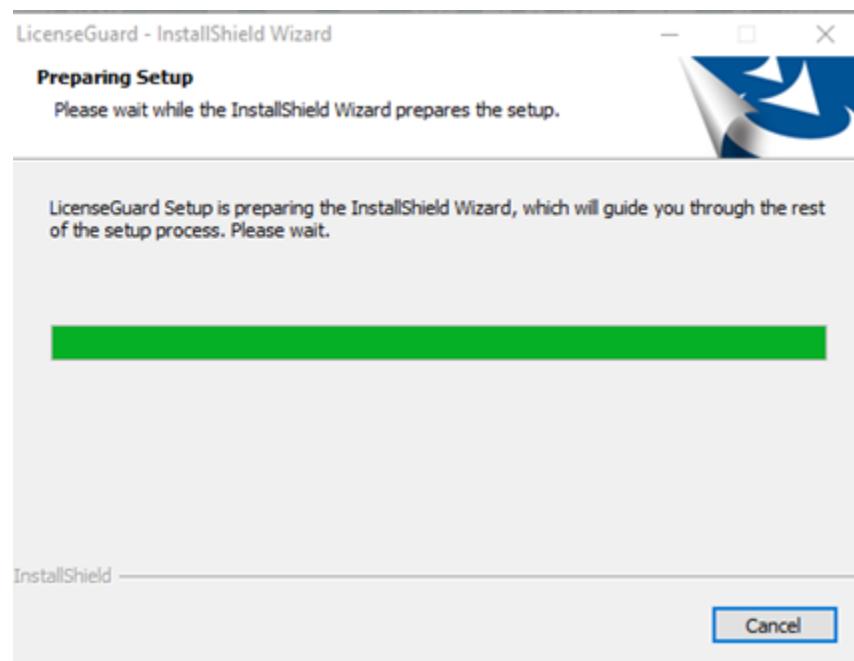
Product Name	Part Number	Activation Code
Datacolor Tools	1010-0636	1000077;8K522Q58- 1000078;6P522Q68

2. On **System 2**: Begin installation of the Datacolor software, starting with the Sybase installation first. After the Sybase installation, mount the installation file for the Datacolor software in your welcome email.

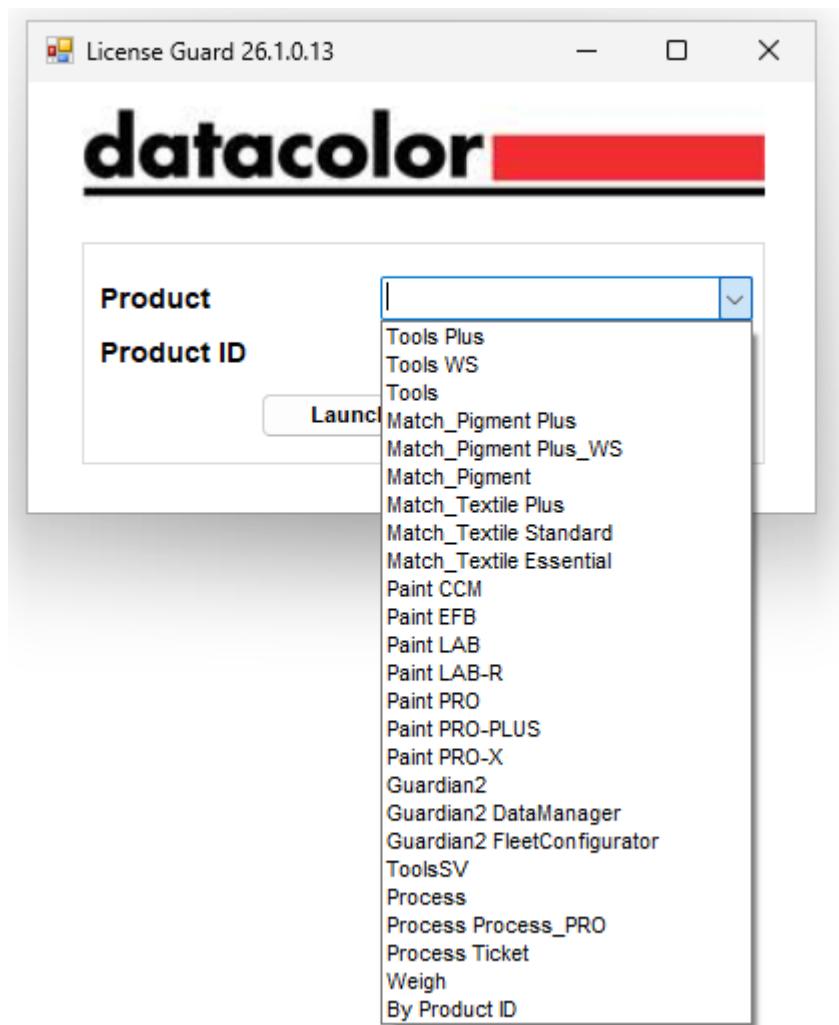
Example Installation menu for Datacolor Match Pigment software



3. Click on 'Install Datacolor License Guard'

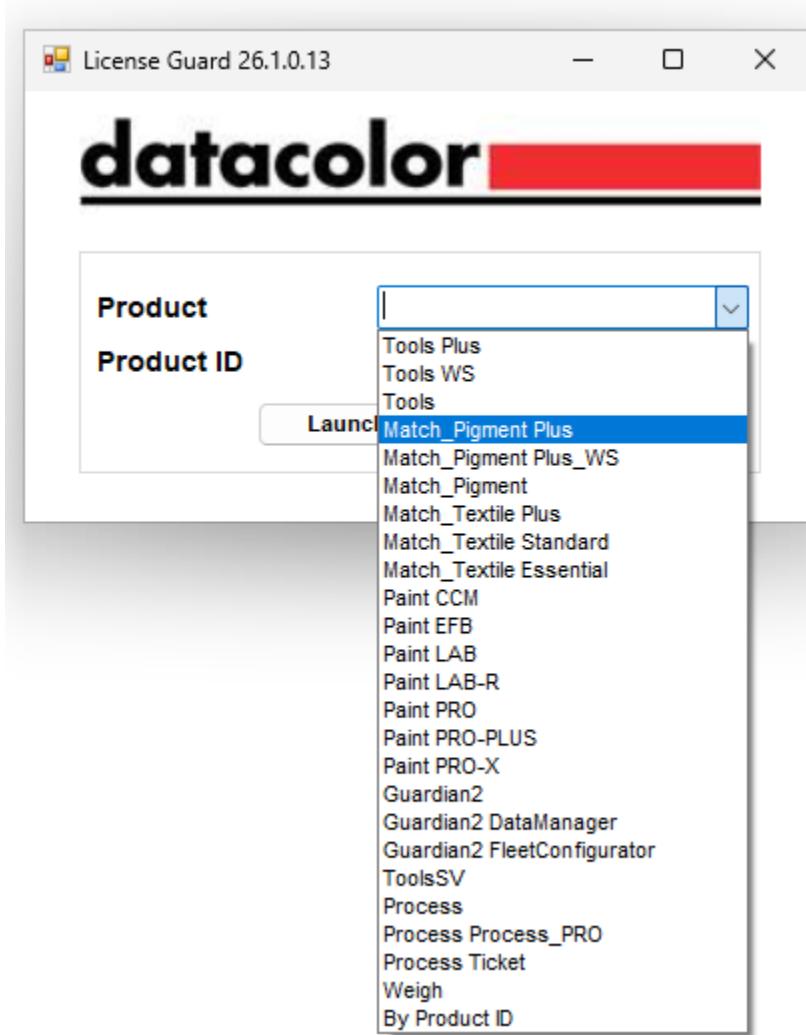


4. After Installation is complete, In Windows Explorer, go to “C:\Program Files (x86)\Datacolor\Common Files\DCLicenseGuard” folder and Run **DCLG.exe** program or click on the License Guard icon on your desktop

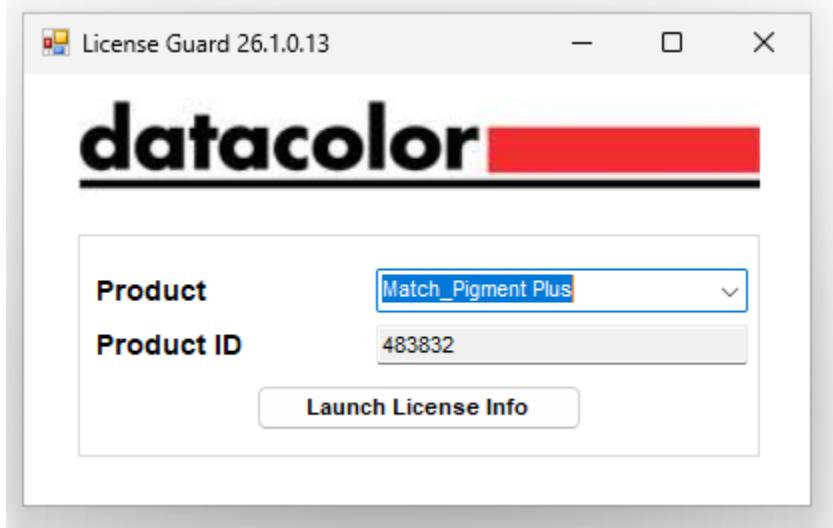


5. Select product from the drop-down list and Click **Launch License Guard** button

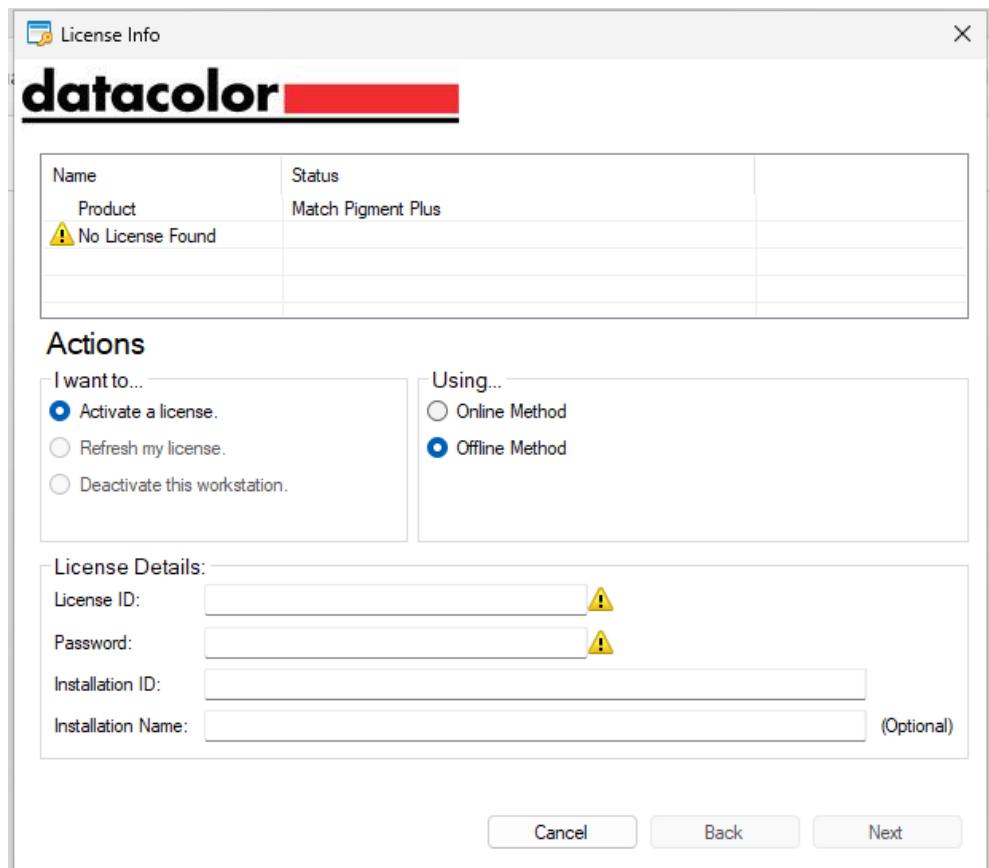
Note: Select the product you want to use to activate the license. For example, you can choose "Match Pigment Plus."



6. Choose a license to activate and click the “Launch License Info” button and the License Info window is displayed:



7. Select **Offline Method** radio icon, the form below will be displayed.



8. Enter the Activation Code provided in your welcome email.
The code is made up of two components: the License ID and the Activation Password.

Product Name	Part Number	Activation Code
Datacolor Tools	1010-0636	1000077;8K522Q58

License Info

datacolor

Name	Status
Product	Match Pigment Plus
⚠ No License Found	

Actions

I want to... Activate a license. Refresh my license. Deactivate this workstation.

Using... Online Method Offline Method

Activation Code
1000077;8K522Q58

License Details: **⚠** **⚠**

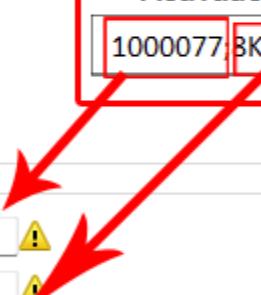
License ID: **⚠**

Password: **⚠**

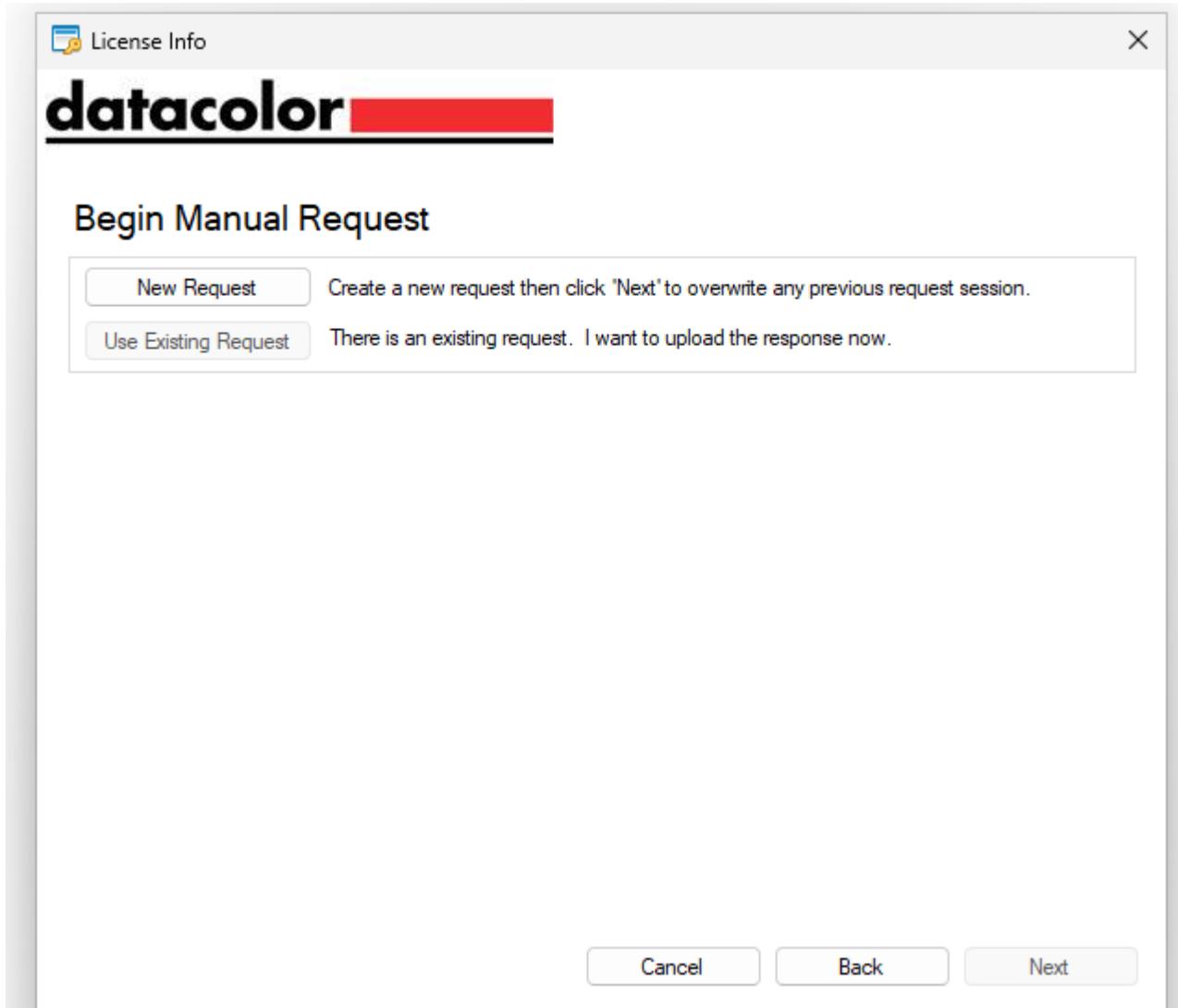
Installation ID:

Installation Name: (Optional)

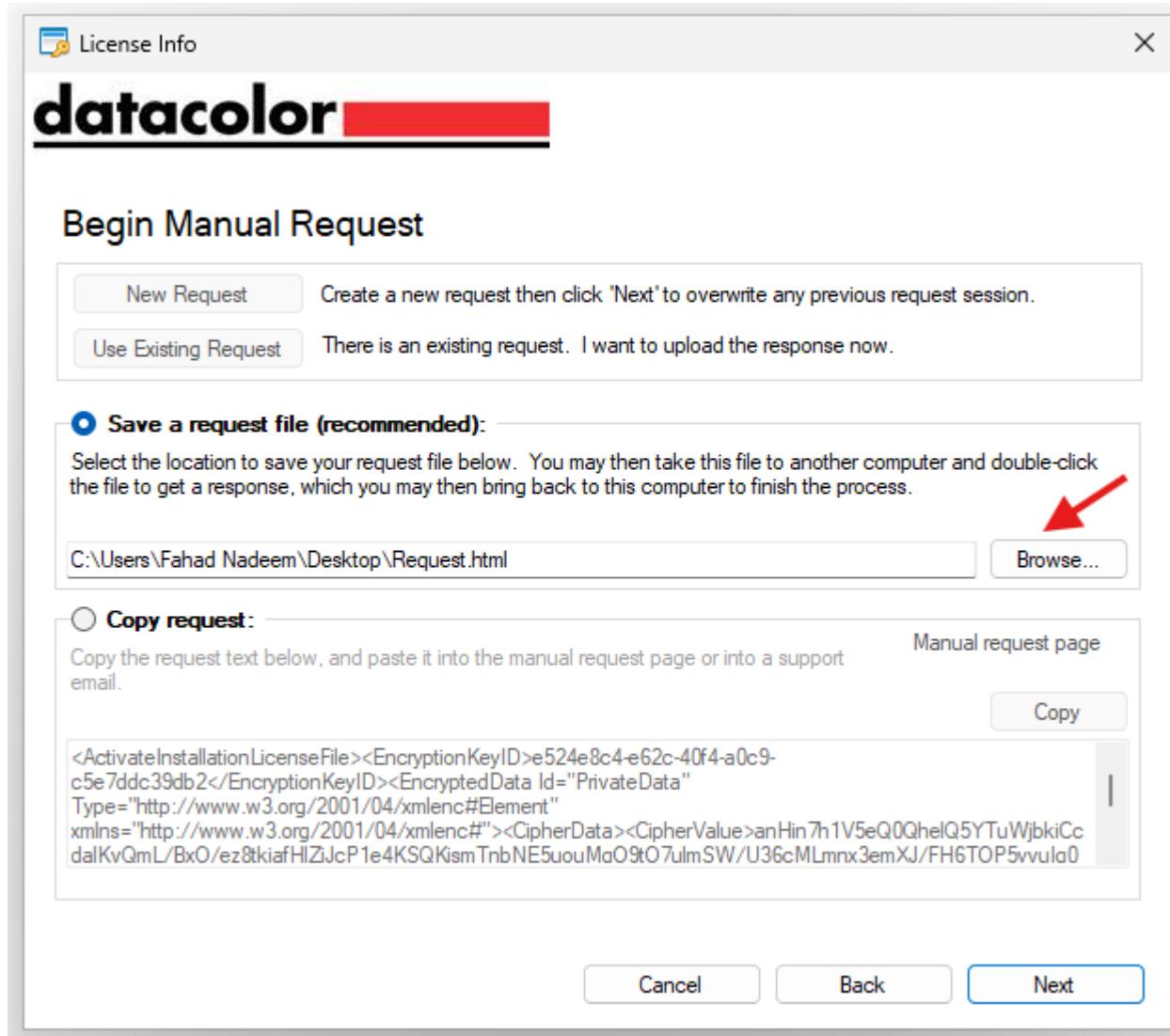
Cancel Back Next



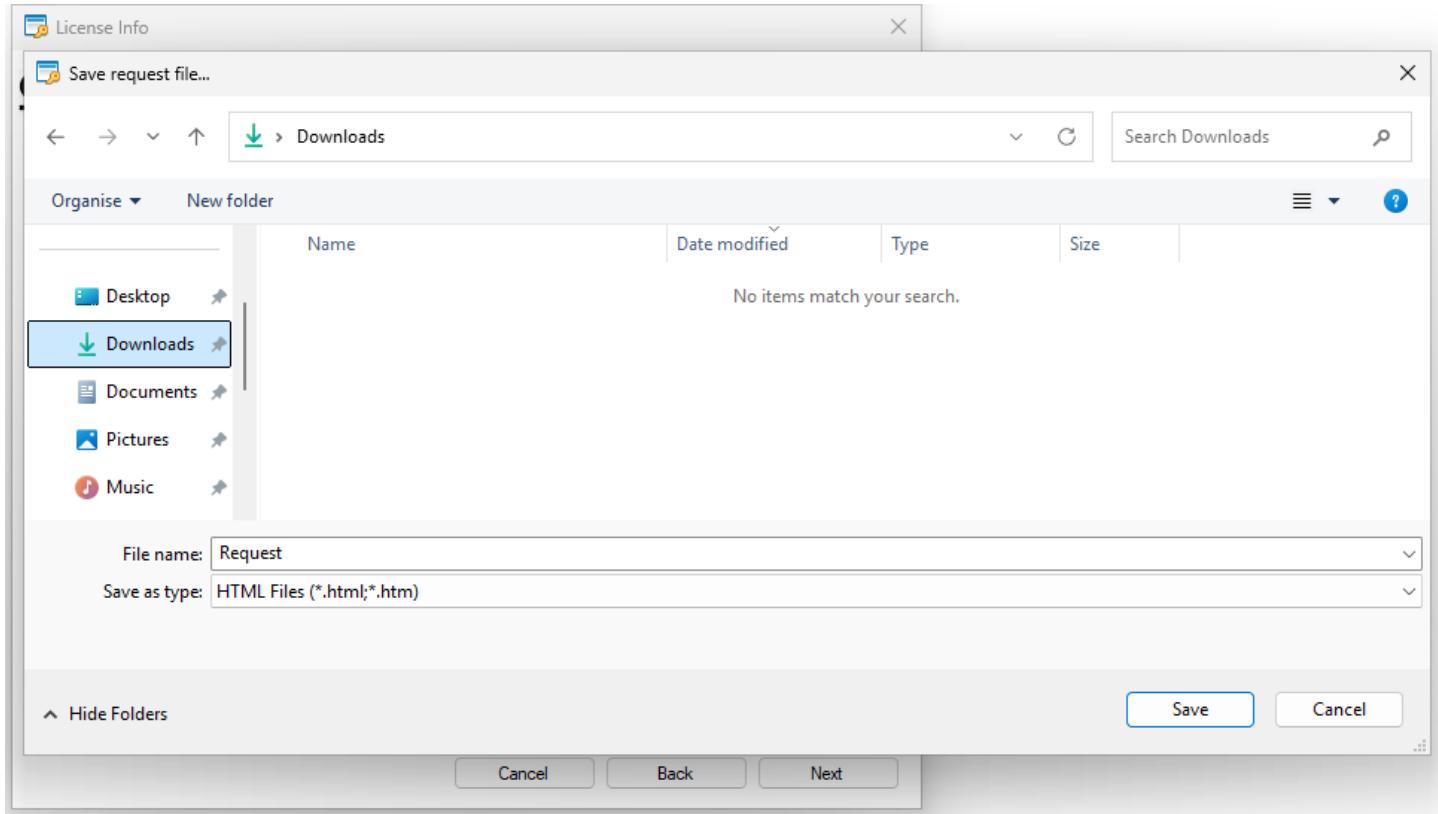
9. Once you have entered your License ID and password, select Next. When the next screen appears, choose "New Request".



10. Now you can **save the request file (recommended)** the default location for creating the activation file is shown. You can use this location or change the location to a USB flash drive or another file location using the **Browse** button, to copy the activation file to the specified location.



11. Click the **Request Activation** button and click **Save** to confirm the file copy and location.



The file is saved to the specified location.

▼ Today

 Request	1/13/2026 1:50 AM	Microsoft Edge H...	4 KB
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12. You will see this screen where you have to upload your Response File.

The screenshot shows a window titled 'License Info' with the 'datacolor' logo at the top. The main title is 'Complete Manual Request'. There are two radio button options: 'Open a response file:' (selected) and 'Paste response:' (unchecked). Below the first option is a text input field containing the path 'C:\Users\Fahad Nadeem\Downloads\response.xml' and a 'Browse...' button. Below the second option is a large text area with a 'Paste' button. At the bottom are three buttons: 'Resume Later', 'Delete Request', and 'Next'.

NOTE: *To close the screen and continue later, select "Resume Later." If you prefer not to activate currently, choose "Delete" to remove the request. Otherwise, proceed with the steps outlined below.*

13. Remove the USB flash drive (if used) and go to **System 1** with internet access.

14. On System 1, open a web browser, and go to the License Portal in the link below to obtain an activation Response file to save and copy to the **System 2** computer.

15. Log into the End User portal with this link:

[License Portal - Manual Request](#)

LICENSE PORTAL

[License Portal Home](#) » [Manual Request](#)

[Log In](#)

Manual Request

This page may be used for processing manual requests, including activation, deactivation, and license refreshing and status checks. Please use the appropriate method of posting the request to retrieve a response.

Copy and Paste Request

Please copy the request from the application, and either click the Paste button below, or right-click in the text box below and click paste, then click the submit button below.

Please paste the contents of the request here.

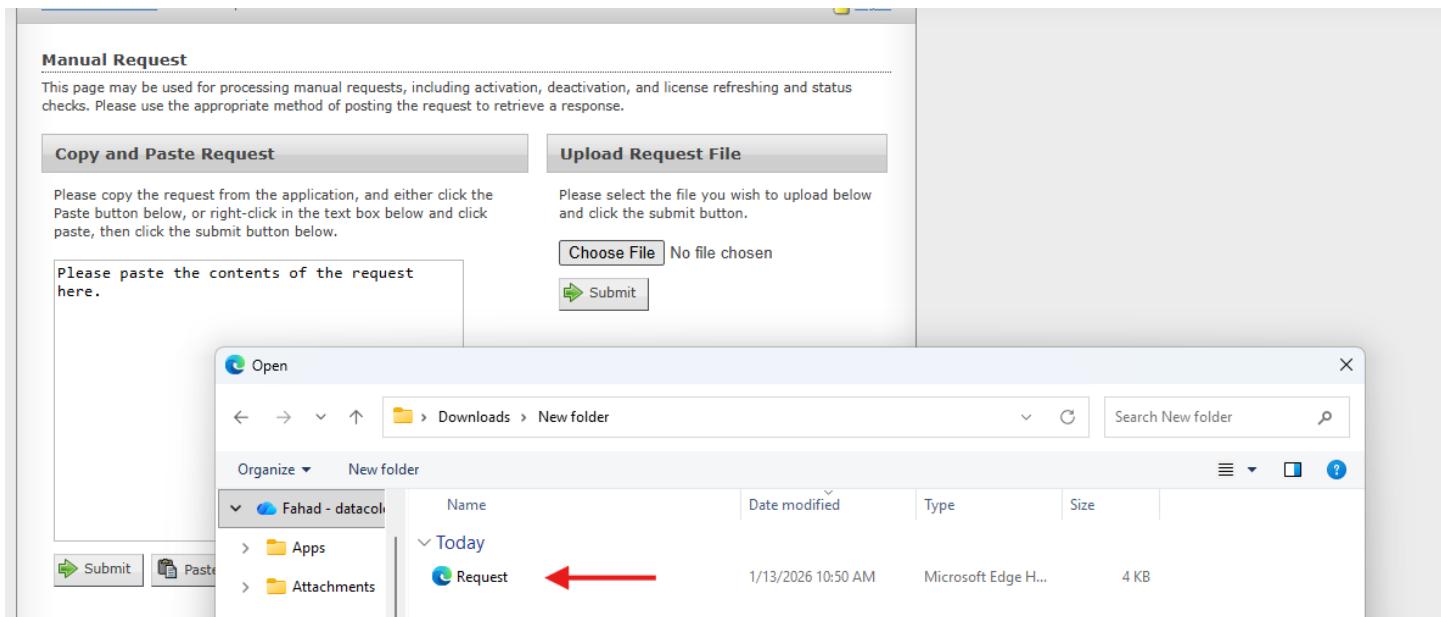
Upload Request File

Please select the file you wish to upload below and click the submit button.

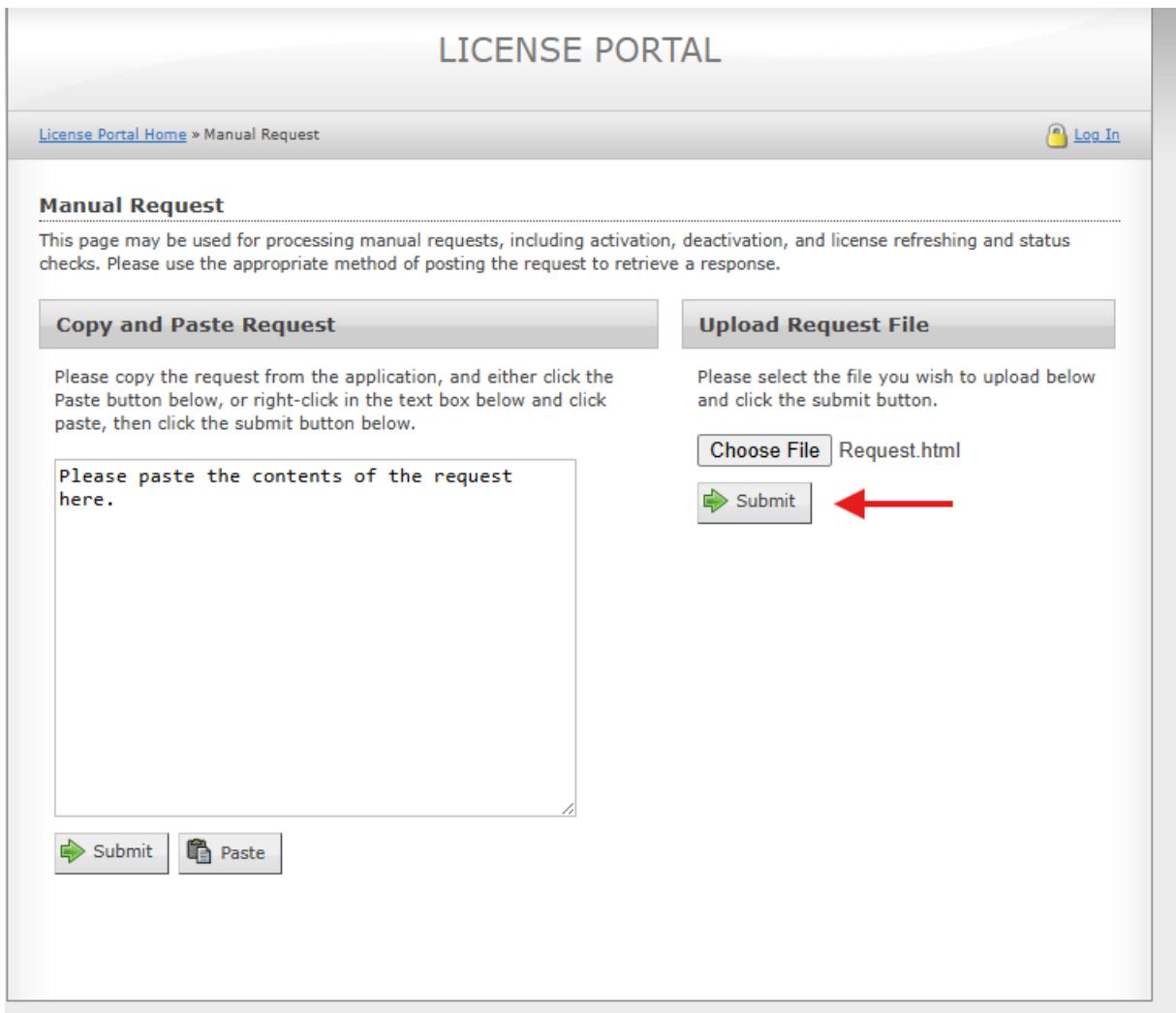
No file chosen

16. Click **Choose File button** at the Right:

17. Insert the USB flash drive or browse to the network or other location of the Request file saved from **System 2**, then select the file and click **Open**.

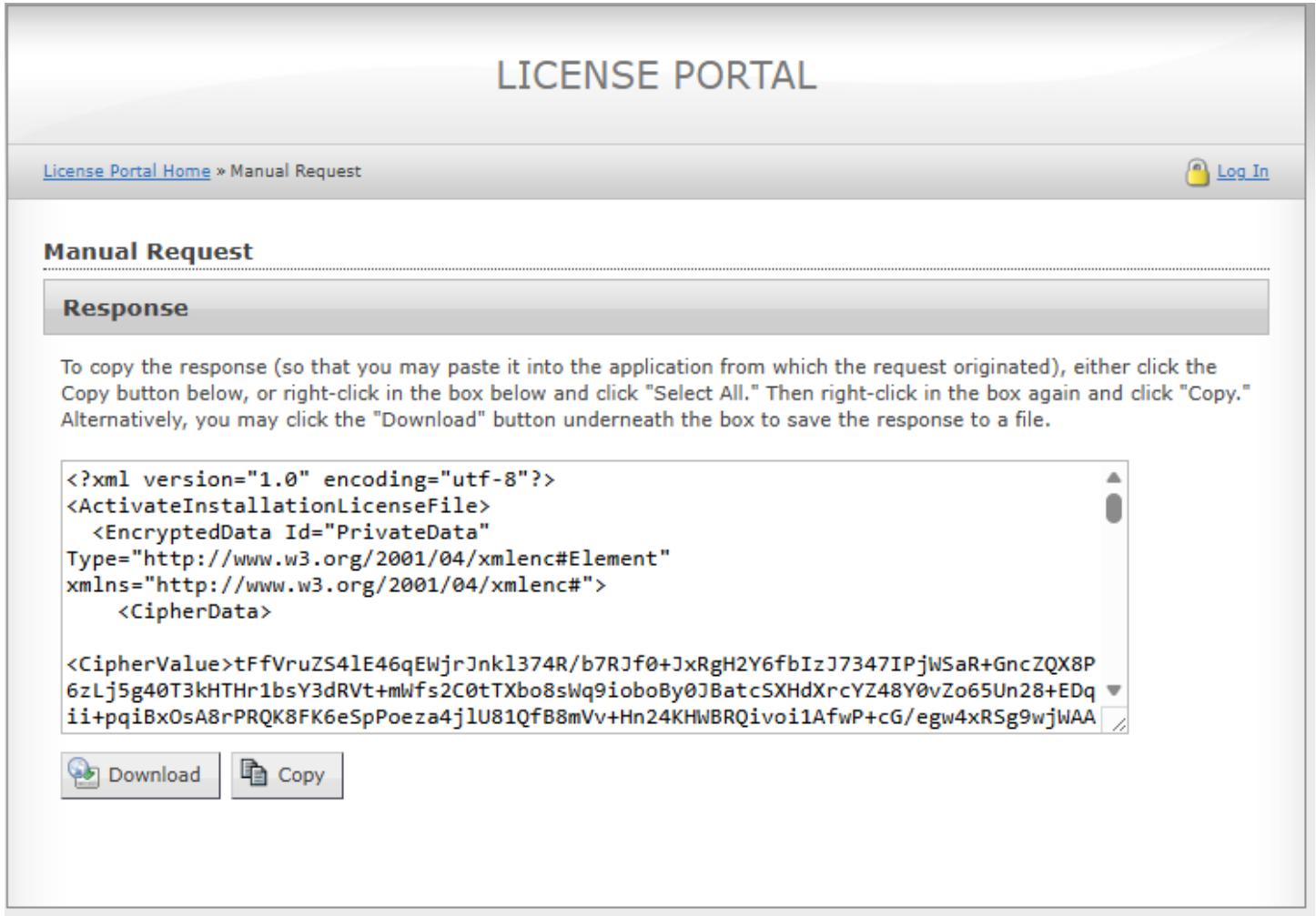


18. Click **Submit** located at the bottom right of this screen



A message shows a 'Offline activation successful'

End User Portal Message



The screenshot shows a web-based 'LICENSE PORTAL' interface. At the top, there is a navigation bar with 'License Portal Home' and 'Log In' buttons. The main content area is titled 'Manual Request' and has a sub-section titled 'Response'. The response content is an XML document:

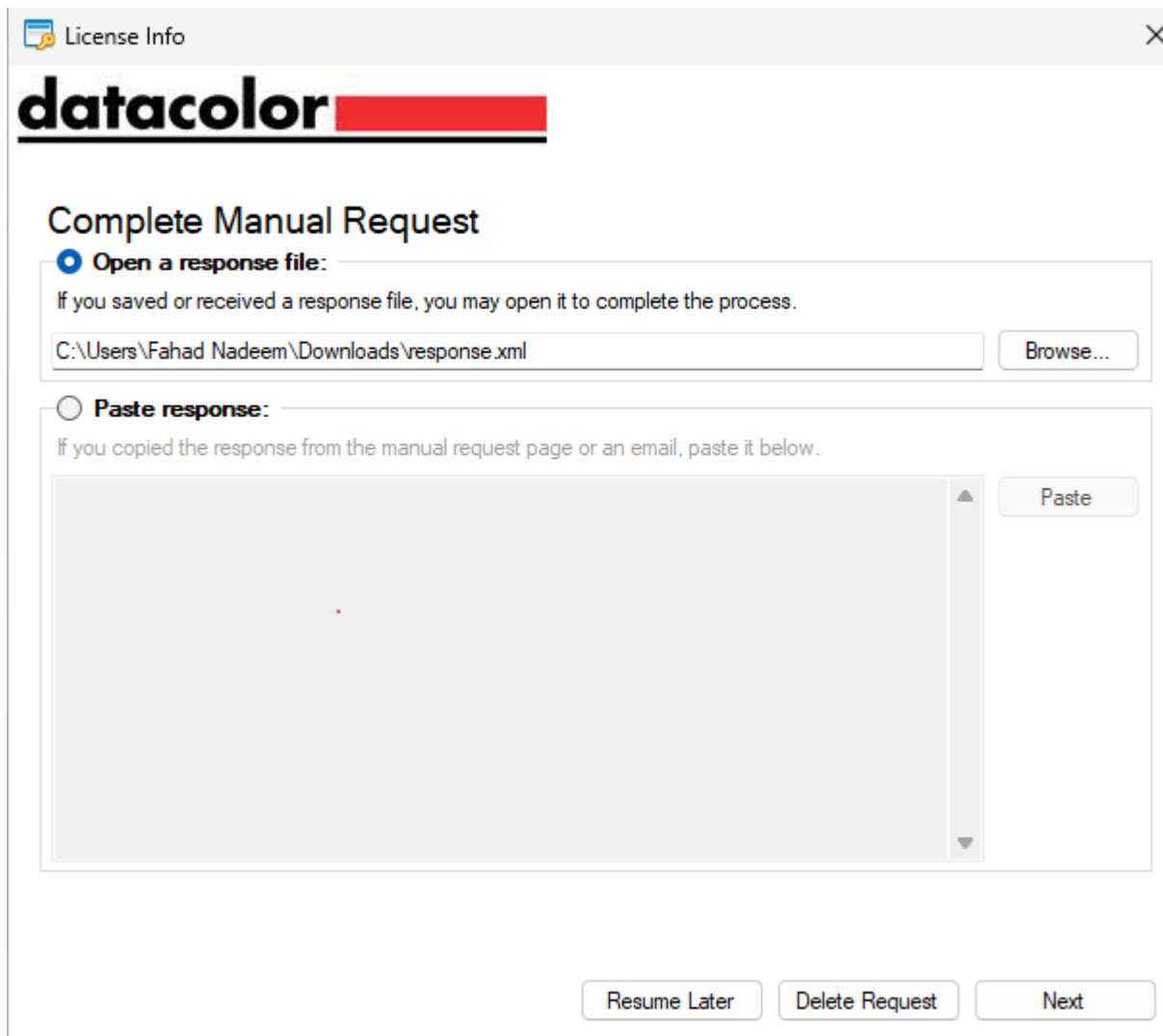
```
<?xml version="1.0" encoding="utf-8"?>
<ActivateInstallationLicenseFile>
  <EncryptedData Id="PrivateData"
Type="http://www.w3.org/2001/04/xmlenc#Element"
xmlns="http://www.w3.org/2001/04/xmlenc#">
    <CipherData>
      <CipherValue>tFfVruZS4lE46qEWjrJnk1374R/b7RJf0+JxRgH2Y6fbIzJ7347IPjWSaR+GncZQX8P
6zLj5g40T3kHTHr1bsY3dRVt+mWfs2C0tTXbo8sWq9ioboBy0JBatcSXHdXrcYZ48Y0vZo65Un28+EDq
ii+pqiBxOsA8rPRQK8FK6eSpPoeza4jlU81QfB8mVv+Hn24KHWBRQivoi1AfwP+cG/egw4xRSg9wjWAA
    </CipherValue>
  </CipherData>
</EncryptedData>
</ActivateInstallationLicenseFile>
```

Below the XML content are two buttons: 'Download' and 'Copy'.

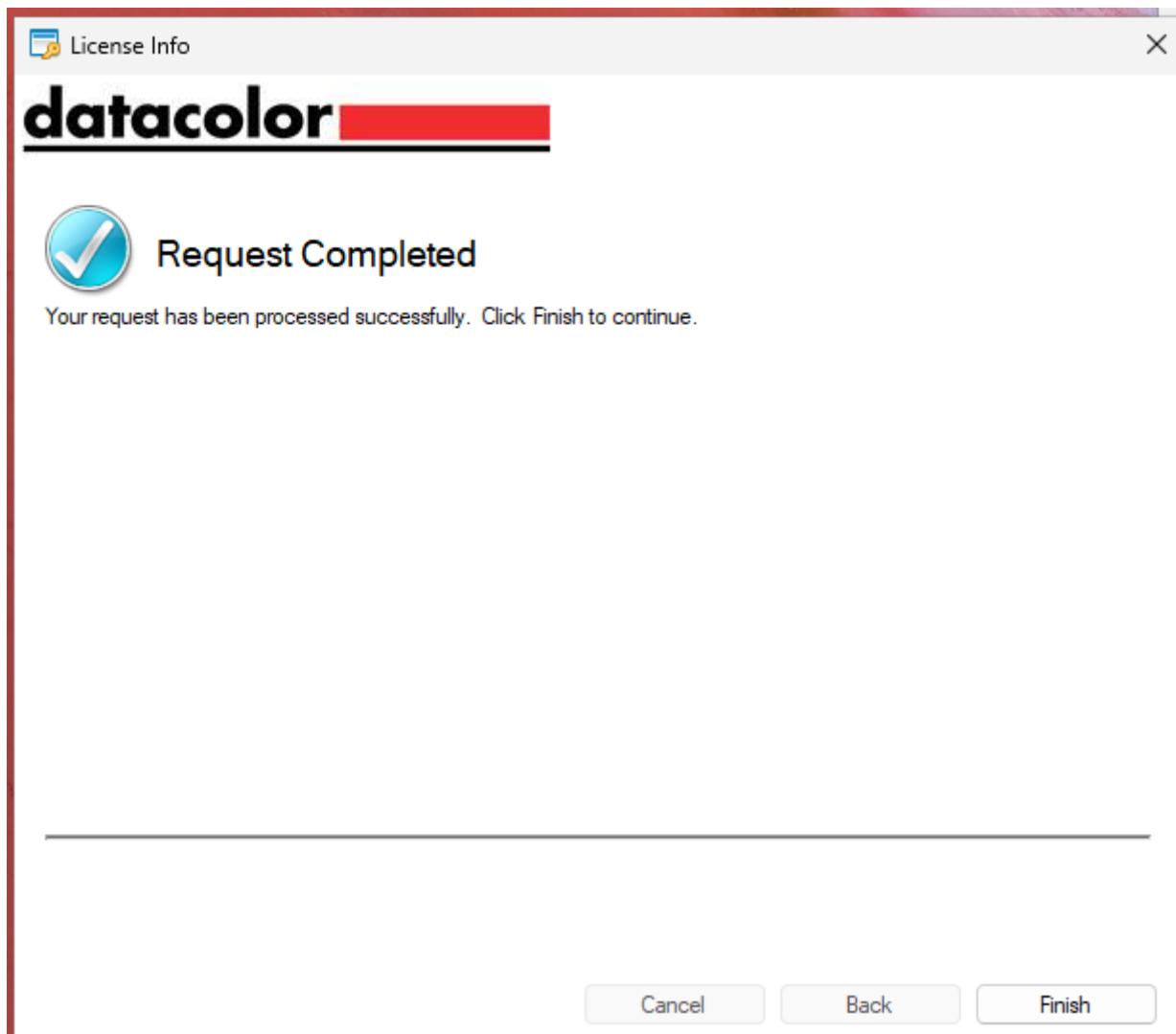
19. Press Download and save the Response File into the USB drive or another location.

20. Navigate to **System 2**. On the response file upload screen, select “**Browse**,” open the USB drive containing your response file, choose the file, and then click **Next** to continue.

NOTE: If your license guard is closed then open the license guard and enter your license id and activation password and **Use Existing Request** Option to continue.



21. Click **Next** button.



A message shows 'Activation successful' Click Finish

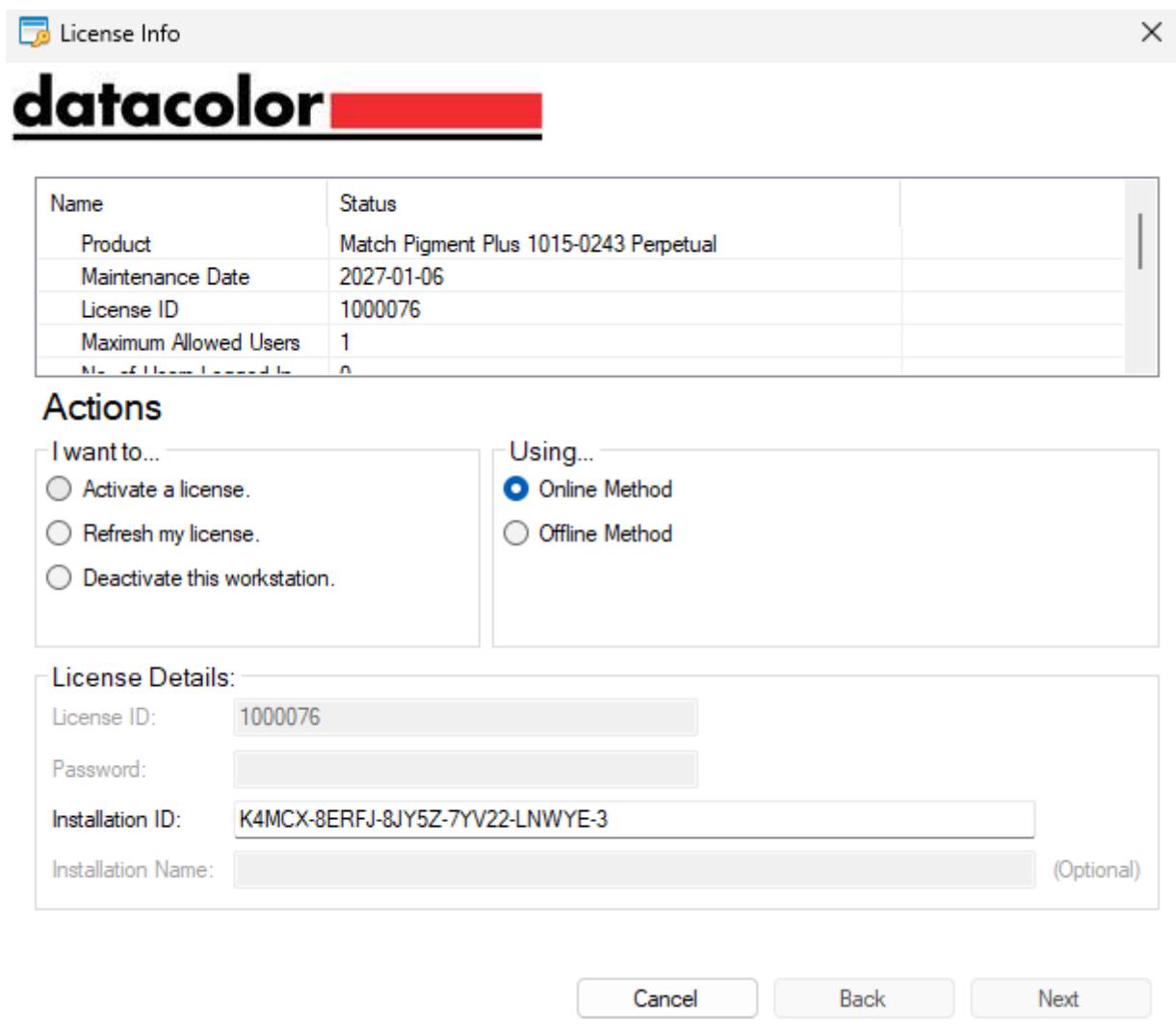
To verify your license Status Open License Guard from your Desktop, Choose the Application is showing now as **Active**



datacolor

Product	Match_Pigment_Plus
Product ID	483832
Launch License Info	

Click **Launch License Info** with your Product Selected from the Drop Down

A screenshot of the "License Info" window. The window title is "License Info" and it features the "datacolor" logo. The main content area displays a table of license details and action options.

Name	Status
Product	Match Pigment Plus 1015-0243 Perpetual
Maintenance Date	2027-01-06
License ID	1000076
Maximum Allowed Users	1
Maximum Allowed Licenses	0

Actions

I want to... Activate a license. Refresh my license. Deactivate this workstation.

Using... Online Method Offline Method

License Details:

License ID: 1000076

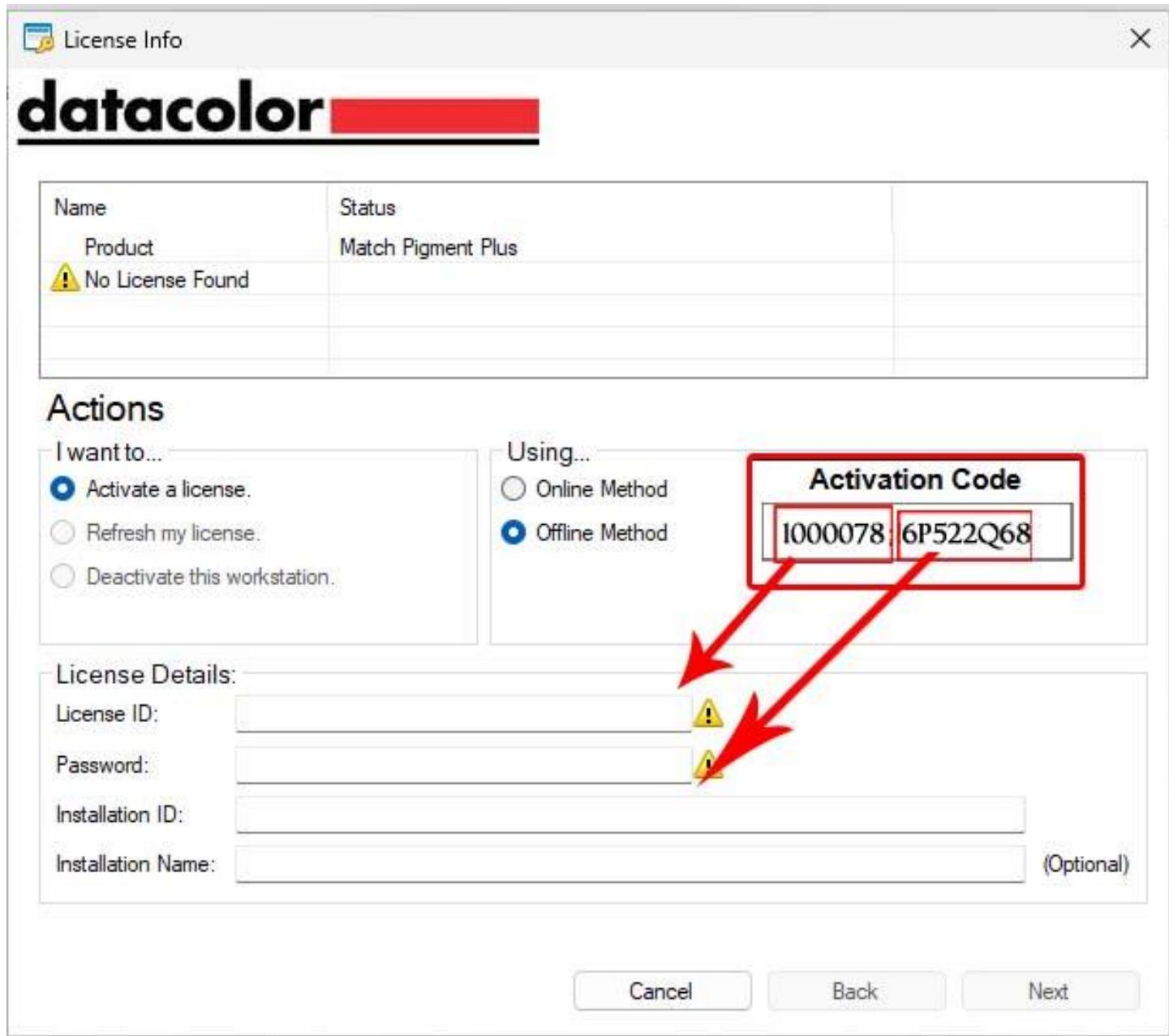
Password:

Installation ID: K4MCX-8ERFJ-8JY5Z-7YV22-LNWYE-3

Installation Name: (Optional)

Buttons at the bottom: Cancel, Back, Next

Repeat the above process to validate Datacolor Tools using License Guard. Use the License Id and Activation Password Below.



You can now proceed with the installation of your Datacolor software.

22. Close the License Information screen and continue the installation by opening the Installation menu again and select 'Install your Datacolor Product'



23. After Activation you can proceed Close the License Information screen and continue the installation by opening the Installation menu again and select 'Install your Datacolor Match Pigment and Tools.'